



MEDI-CAL UPDATE

P.O. BOX 13029, SACRAMENTO, CA 95813-4029

Vision Care Bulletin 297

November 2002



The energy challenge facing California is real. The Department of Health Services encourages practical and feasible energy saving measures while considering the health and safety of clients, workers and family members.

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CMSP Provider Letter

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Instructions for manual replacement pages:

Section 100

Remove and replace: 100-24-1/2 and -11/12
100-25-5 thru -8 and
-11/12
100-28-1/2 and -11/12
100-31-1/2
100-41-3/4
100-52-3 thru -9

Remove and replace at
end of section 100-52: *Provider Support Center
(PSC) Reference
Guide/PSC Prompt
Options*

Remove and replace: 100-56-1/2

Section 300

Remove and replace: 300-20-3/4
300-31-1/2

Section 400

Remove and replace: 400-21-1/2
400-33-1/2
400-39-1
400-40-15/16
400-44-7 thru -9
400-46-7/8
400-49-3/4, -9/10 and
-13/14

Sections available at www.medi-cal.ca.gov

Automated Eligibility Verification System

Carrier Codes

Medi-Cal Suspended and Ineligible Provider List

EDS/MEDI-CAL HOTLINES

Border Providers.....	(916) 636-1000, ext. 2100
Computer Media Claims (CMC)	(916) 636-1100
DHS Medi-Cal Fraud Hotline	1-800-822-6222
Health Access Programs (HAP) – OB, CPSP, Family PACT, BCEDP Providers	1-800-257-6900
POS/Internet Help Desk	1-800-427-1295
Provider Support Center (PSC)	1-800-541-5555
Provider Telecommunications Network (PTN)	1-800-786-4346
Specialty Programs.....	1-800-541-7747

For a complete listing of specialty programs and hours of operation, please refer to the Medi-Cal Directory in the provider manual.

MEDI-CAL FRAUD IS AGAINST THE LAW

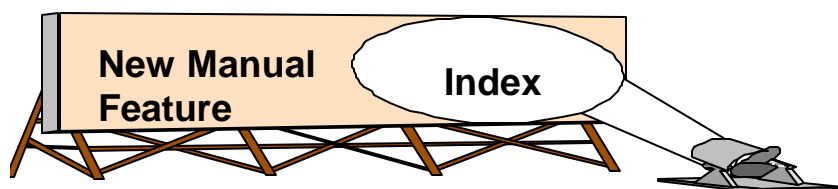
**MEDI-CAL FRAUD COSTS TAXPAYERS MILLIONS
EACH YEAR AND CAN ENDANGER
THE HEALTH OF CALIFORNIANS.**

**HELP PROTECT MEDI-CAL AND YOURSELF
BY REPORTING YOUR OBSERVATIONS TODAY.**

**DHS MEDI-CAL FRAUD HOTLINE
1-800-822-6222**

THE CALL IS FREE AND YOU CAN REMAIN ANONYMOUS.

Knowingly participating in fraudulent activities can result in prosecution and jail time. Help prevent Medi-Cal fraud.



An enhanced *Manual Index*, *Forms Index* and *Acronyms and Abbreviations Glossary* will be key elements of the new Vision Care manual to be released early next year. These indexes are the result of surveys, questionnaires and billing workshops conducted in the Medi-Cal provider community.

Access to information in the manual is improved with the following features:

- ▶ A simple format
- ▶ More subject entries
- ▶ Expanded cross-referencing
- ▶ Common key words

These indexes are currently published with the Medical Services, Inpatient Services, Outpatient Services, Allied Health, Pharmacy and Long Term Care manuals.

To view the indexes and manuals online, visit the Medi-Cal Web site at www.medi-cal.ca.gov and click on the “Publications” button. There, you can become familiar with the organization of the manuals.

Look for information on additional benefits of the new manual in upcoming *Medi-Cal Updates*.

Preparing Claim Forms Important Reminders

EDS uses Optical Character Recognition (OCR) equipment to scan all paper billing forms. Accuracy, completeness and clarity are important. Forms cannot be processed if applicable information is not supplied or is illegible. To ensure that forms will be scanned and processed correctly and efficiently, providers are reminded of the following:

- Use *New Courier* font (10 point or larger) on typewritten forms.
- Use blue or black ink only on handwritten forms. Information should be printed neatly and entered within the appropriate field. Data that falls outside of a field can cause significant delays in processing.
- Ensure the provider number is clearly entered and placed in the correct field to avoid having payments or denial information sent to the incorrect provider.
- Do not use punctuation in any field. Characters such as dollar signs, commas, dashes and decimals cause errors.
- Do not highlight information. Highlighted areas will appear only as a black mark, obscuring the information.
- Use correction tape or delete information completely if an error is made. Do not use correction fluid.
- Ensure signature is written in ink. Stamps, initials or facsimiles are not acceptable.
- Ensure printer is properly aligned so that data appears in correct field.
- Change printer cartridge regularly to allow clear, distinct characters and imaging.
- Use laser or inkjet printers. Dot matrix printers may cause misreads to occur.

For more information consult manual section *General Billing Information*.

New Dental Benefits For Pregnant Women

Effective for dates of service on or after April 1, 2002, new Denti-Cal services are available to women who qualify for pregnancy-related and/or emergency services only.

The aid codes eligible for expanded coverage are described below:

<u>Aid Code</u>	<u>Description</u>
44	<u>Restricted to pregnancy-related services.</u> Income Disregard Program. Pregnant Federal Financial Participation (FFP) – Covers United States Citizen/U.S. National and aliens with satisfactory immigration status including lawful Permanent Resident Aliens/Amnesty Aliens and Permanently Residing Under Color Of Law (PRUCOL) Aliens. Provides family planning, pregnancy-related and postpartum services for any age female if family income is at or below 200 percent of the federal poverty level.
48	<u>Restricted to pregnancy-related services.</u> Income Disregard Program. Pregnant – Covers aliens who do not have lawful Permanent Resident Alien, PRUCOL or Amnesty Alien status (including undocumented aliens), but who are otherwise eligible for Medi-Cal. Provides family planning, pregnancy-related and postpartum services for any age female, if family income is at or below 200 percent of the federal poverty level. Routine prenatal care is non-FFP. Labor, delivery and emergency prenatal care are FFP.
5F	<u>Restricted to pregnancy and emergency services.</u> Omnibus Budget Reconciliation Act (OBRA) Aliens. Covers pregnant alien women who do not have lawful Permanent Resident Alien, PRUCOL or Amnesty Alien status (including undocumented aliens), but who are otherwise eligible for Medi-Cal.
58	<u>Restricted to pregnancy and emergency services.</u> OBRA Aliens. Covers aliens who do not have lawful Permanent Resident Alien, PRUCOL or Amnesty Alien status (including undocumented aliens), but who are otherwise eligible for Medi-Cal.

These benefits were added due to recent scientific evidence showing an association between periodontal disease in pregnant women and adverse birth outcomes. These benefits may help prevent pre-term delivery and low birth weight, which is important for the health of both the mother and her newborn. If a pregnant recipient is not currently under the care of a dentist, providers are encouraged to refer her to one during her pregnancy.

If the recipient has questions regarding Denti-Cal services, please refer her to the Denti-Cal Beneficiary toll-free line: 1-800-322-6384. *Refer to manual replacement pages 100-25-5 thru -7 and 100-31-1 and -2.*

Note: In addition to the existing emergency procedures available for these aid codes, the new procedures are now available for Denti-Cal recipients, for pregnant women only, and are referenced in the Delta Dental manual.

RAD Code Updates

The following Remittance Advice Details (RAD) messages have been updated to help reconcile your accounts.

<u>Code</u>	<u>Message</u>
493	The procedure billed exceeded the service limitation and was reduced to the value of X9958/99262
494	The procedure billed exceeded the service limitation and was reduced to the value of X9960/99263

This information is reflected on manual replacement page 400-44-9.

www.medi-cal.ca.gov

AEVS Other Health Coverage Carrier Codes November Updates

The *AEVS: Other Health Coverage Carrier Codes* list has been updated. Providers should refer to the complete *AEVS: Other Health Coverage Carrier Codes* list on the Medi-Cal Web site at www.medi-cal.ca.gov. These codes are updated monthly and are accessible by clicking the "Publications" link, the appropriate "Provider Manual" link and the "Online-Only Section" link. Additions and changes are shown in bold and underlined type.

Providers may order a hard copy update of the section by calling the Provider Support Center (PSC) at 1-800-541-5555. Updates are listed below.

<u>Code</u>	<u>Carrier</u>	<u>Code</u>	<u>Carrier</u>
A778	AETNA INC	I240	INSURANCE MANAGEMENT SERVICES
B113	HMSA	O115	ONE HEALTH PLAN OF COLORADO
B199	BLUE CROSS OF NE PENNSYLVANIA	P417	HEALTH NET OF OREGON
B228	BLUE CROSS OF CALIFORNIA	S416	STATE FARM INSURANCE
B364	BENEFIT CONCEPTS	T127	TRUSTMARK INSURANCE COMPANY
F007	EMPLOYERS DIRECT HEALTH		

www.medi-cal.ca.gov

Medi-Cal Suspended and Ineligible Provider List November Updates

The *Medi-Cal Suspended and Ineligible Provider List* (S&I List) is updated monthly and is available on the Internet at www.medi-cal.ca.gov. Additions and changes are shown in bold type and reinstated providers are removed from the S&I List. Always refer to the S&I List when verifying provider ineligibility.

Please see the S&I List by clicking the "Publications" link, the appropriate "Provider Manual" link and then the "Online-Only Section" link on the Medi-Cal Web site. Providers may view or download the S&I List in Microsoft Word format. Providers may also order a hard copy update of the section by calling the Provider Support Center (PSC) at 1-800-541-5555.

Physicians (susp A)

Ang, Eriberto C. Jr. A42030 Suspended
4195 Chino Hills Parkway, SA27432 indefinitely effective
#358 10/1/02.
Chino Hills, California

Bardolph, Thomas Richard G47656 Suspended
5918 Ocean Terrace Drive indefinitely effective
Rancho Palos Verdes, California 9/24/02.

Bloomfield, Harold Herman G18886 Suspended
1110 Luneta Drive indefinitely effective
Del Mar, California 12/21/01.

Castillo-Inzunza, Miguel A47746 Suspended
Ramon indefinitely effective
aka: Castillo, Miguel 4/18/02.
1103 Hoover Street
Escondido, California

Dichter, Terry A. A23930 Suspended
2736 Florence Avenue indefinitely effective
Huntington Park, California 1/29/01.

Miller, Glenn E. G54401 Suspended
1335 State Street indefinitely effective
Santa Barbara, California 7/17/02.

Schmitz, Robert E. C17149 Suspended
P.O. Box 3385 indefinitely effective
Palm Springs, California 6/24/02.

Tennant, Forest S. G22141 Suspended
dba: Community Health Project indefinitely effective
1744 Aspen Village Way 10/1/00.
West Covina, California

Ver Hoeve, Paul E. A45358 Suspended
8851 Center Drive, #404 indefinitely effective
La Mesa, California 3/20/02.

Wise, Leslie Eugene A32748 Suspended
2366 Bayfarm indefinitely effective
Newport Beach, California 9/3/02.

Marriage, Family & Child Counselor (susp C)

Dixon, Leonaine Wells MFC 25438 Suspended
P.O. Box 44 indefinitely effective
Claremont, California 5/20/02.

Stacy, Daniel Franklin MFC 16648 Suspended
640 B Avenue indefinitely effective
Coronado, California 5/20/02.

Clinical Social Worker (susp C)

Staple, Andrea Read 360848-3503 Suspended
2945 Irvington Avenue indefinitely effective
San Bernardino, California 5/20/02.

Pharmacy (susp E)

Today Pharmacy Suspended
Mealedey, Seng (Owner) indefinitely effective
aka: Mealedey, Seng Saing 9/24/02.
2200 E. Anaheim Street, Suite C
Long Beach, California

Sick Room Supplies (susp F)

N & A Medical Supply Suspended
Nshanyan, Armenak (Owner) indefinitely
effective
11023 Sherman Way 9/24/02.
Sun Valley, California

Dentist (susp G)

Hopenstand, Boaz Jacob Suspended
151 N. Willaman Drive indefinitely effective
Beverly Hills, California 4/18/02.

Acupuncturist (susp I)

Joo, Young Hwa AC-5380 Suspended
9951 Holder Street, #54 indefinitely effective
Cypress, California 5/20/02.

Chiropractor (susp J)

Eaton, Brian DC9524
P.O. Box 1751
Grass Valley, California
Suspended
indefinitely effective
5/20/02.

Schoenhoeft, Joseph B-620
CDC # P87112
P.O. Box 3030
Susanville, California
Suspended
indefinitely effective
5/20/02.

Physical Therapist (susp O)

Spriggs, Robert A. PT7708
3528 Fieldcrest Avenue
Fairfield, California
Suspended
indefinitely effective
11/20/00

Certified Nurse Assistant (susp R)

Fernandez, Edna L.
247 Bennett Circle
Marina, California
Suspended
indefinitely effective
9/30/02.

Sharp, Cynthia Mae 411763
aka: Sharp, Cindy
21230 Kinard Avenue
Carson, California
Suspended
indefinitely effective
4/18/02.

Registered Nurse (susp R)

Hempling, William Hernick 633323
P.O. Box 55903
Metairie, Louisiana
Suspended
indefinitely effective
4/18/02.

Employees (susp T)

Blodger, Gary Darnell
1623 E. 33rd Street
Oakland, California
Suspended
indefinitely effective
9/30/02.

Campos, Lucy B.
6430 Stoneridge Mall Road, #L213
Pleasanton, California
Suspended
indefinitely effective
5/20/02.

Dino, Magdalena
1020 S. 6th Avenue
Arcadia, California
Suspended
indefinitely effective
3/20/02.

Espinoza, Carlos Antonio
13415 S. Berendo Avenue
Gardena, California
Suspended
indefinitely effective
5/20/02.

Ferrer, Annlie Arcangel
CDC #W83859
Central California Women's Facility
P.O. Box 1508
Chowchilla, California
Suspended
indefinitely effective
5/20/02.

Haines, Amby
19816 Blythe Street
Winnetka, California
Suspended
indefinitely effective
9/30/02.

Jackson, Mildred
aka: Harlan, Mildred
8416 Turbo Court
Sacramento, California
Suspended
indefinitely effective
9/30/02.

Kush Family Pain Center
101 N. La Brea Avenue, Suite 300
Inglewood, California
Suspended
indefinitely effective
3/20/02.

Pham, Michael
aka: Pham, Hoang
1009 Stanley Avenue
Long Beach, California
Suspended
indefinitely effective
5/20/02.

Rozenberg, Arkady
2309 Apollo Drive
Los Angeles, California
Suspended
indefinitely effective
4/18/02.

Ruiz, Reyna Isabel
aka: Ruiz, Reyna Isabelle
8168 Cypress Avenue, #B
South Gate, California
Suspended
indefinitely effective
5/20/02.

Salazar-Villar, Ciro Alcides
aka: Salazar, Ciro
101 S. Spruce Street, Apartment 121
Escondido, California
Suspended
indefinitely effective
2/20/02.

Sanchez-De Arellano, Nora Olivia
aka: Arellano, Nora Olivia
Sanchez, Nora Olivia
176 Cedar Road
Vista, California
Suspended
indefinitely effective
2/20/02.

Sheikh, Asif
Intercare/Westcare Transport Inc. (Owner)
11849 Pradera Road
Camarillo, California
Suspended
indefinitely effective
9/30/02.

REINSTATMENTS

Africa, Bruce Beyer G28007 9/10/02.
c/o Weinberg, Hoffman, Casey & Ropers
Weingberg, Ivan Esq.
900 Larkspur Landing Circle, Suite 155
Larkspur, California